



PATCO

Reduced Fare Program

Ride anywhere
for only 70¢



Senior citizens, people with disabilities and Medicare card holders ride off-peak for 70¢ with our Reduced Fare Program.

Reduced Fare Program

Who is eligible for the Reduced Fare Program (RFP)?

- Senior citizens (65 years or older)
- Medicare card holders
- People with disabilities

What is the discount?

- The reduced fare is half of the lowest fare on the system — only 70¢, no matter how far you travel.
- The discount is only available during off-peak periods. During peak hours, full fares apply.

When is the discount available?

- **Weekdays (Mon.-Fri.):**
9 a.m. to 4 p.m. and
7 p.m. to 6 a.m.
- **Weekends (Sat.-Sun.):**
All day



To participate

To take advantage of the Reduced Fare Program (RFP), you must apply for the RFP FREEDOM Smart Card

How it works

As an RFP member, you will receive a FREEDOM card with your photo on it. The FREEDOM Card is a stored-value card that you use instead of a paper ticket. Once you have loaded value onto the card, you just touch it to the yellow target at the gate as you enter and leave the PATCO system. The computerized fare collection system records the time of your entry. If you enter during off-peak hours, you will be charged the discounted 70¢ fare; if you enter during peak hours, you will be charged the full fare for your ride.

To enroll

Fill out the application form in this brochure and bring it to a FREEDOM Service Center.

The FREEDOM Service Center at the Broadway station in Camden is open Monday through Friday, 7 a.m. to 7 p.m. There is also a FREEDOM Service Center at the Woodcrest station that is open Tuesdays only, from 10 a.m. to 2 p.m.

What to bring with you

1. This completed application form

Section A

Applicant information and FREEDOM Card registration (required)

- You are required to complete and sign this application.
- The FREEDOM Card will be registered for balance protection in case it is lost or stolen.

Section B

Applicants without a Medicare card

- If you are disabled, 64 years old or younger, and do not have a Medicare card, your physician must fill out this section.

Section C

FREEDOM Card autoloan enrollment (optional)

- Filling out and signing this section authorizes PATCO to charge your credit card for the amount you select (\$30 minimum) when the prepaid balance on your FREEDOM Card falls below \$5.

2. **Photo ID & proof of age**

Acceptable forms of identification include a driver's license or state ID card, passport, or birth certificate.

3. **Medicare card** if you have one.

RFP FREEDOM Card Information

What it is...

The FREEDOM Card is a stored-value system for paying your PATCO fares. When you first get the card, you must make an initial payment of \$20 to load onto the card. (There is no charge for the card itself.) Each time you use the card, the amount of your fare will be deducted from your balance.

How to use it...

Each time you enter and leave the PATCO system, hold your FREEDOM card next to the yellow target on the fare gate. You'll hear a "beep" and the gate will swing open. The fare for your ride is deducted from the balance on your card when you exit the system.

- If you enter the system during off-peak hours, you will be charged 70¢, regardless of where or when you exit the system.
- If you enter the system during peak hours — weekdays 6 a.m.-9 a.m. and 4 p.m.-7 p.m. — you will be charged the full fare, as follows:
 - \$1.40 between any two Philadelphia stations
 - \$1.40 between Philadelphia and either City Hall or Broadway in Camden
 - \$1.40 between City Hall and Broadway in Camden
 - \$1.60 between any two New Jersey stations except between City Hall and Broadway
 - \$2.25 between Philadelphia and Ferry Avenue
 - \$2.60 between Philadelphia and Collingswood, Westmont, or Haddonfield
 - \$3.00 between Philadelphia and Woodcrest, Ashland, or Lindenwold
- If you pass through the system without touching your card to the target, you will be charged the maximum fare, regardless of when you travel.

How to load additional value onto your card

The minimum amount to load onto your card is \$20 per transaction, but you can load more than that if you want to. There are plenty of options for adding value:

- You can use a Ticket Vending Machine (TVM) in any station. These machines take cash, debit cards, and credit cards (VISA, MasterCard, and American Express).
- You can come to the FREEDOM Service Center at the Broadway station (open M-F, 7 a.m.-7 p.m.) or the Woodcrest station (open Tuesdays only, 10 a.m.-2 p.m.). At the Service Centers, you can pay with a check in addition to cash, debit card, or credit card.
- You can set up a web account online at www.patcofreedomcard.org. With a web account you can load your FREEDOM Card anytime, using a debit or credit card.
- You can arrange for value to be loaded automatically. With autoloading, whenever your balance dips below \$5, the amount you preselect (\$30 minimum) will be charged against your credit card and added to your FREEDOM Card balance.
 - If you have set up a web account at www.patcofreedomcard.org, you can use that account for autoloading.
 - You can set up an autoloading account at the FREEDOM Service Center, either when you first apply for your RFP FREEDOM Card (see Section C of the attached application form) or at another time.

- Once you've authorized autoloading, the agreement remains in effect as long as the associated RFP FREEDOM card is valid, unless you revoke the agreement in writing.
- Funds on the card are non-refundable, except in some very limited circumstances.

How to check the balance on your card...

- The current balance will show on the message screen under the green "X" as you go through a toll gate.
- You can check your balance at any Ticket Vending Machine (TVM) at any station: just touch the card to the yellow target on the machine.
- If you have set up a web account at www.patcofreedomcard.org, you can check your balance online.

If you lose or damage your card...

Don't worry, your FREEDOM Card is balance-protected.

- As soon as you notify PATCO that you've lost your card (by calling 877-373-6777), the card will be disabled to prevent anyone else from using it.
- The unused balance on that card can be added to a replacement card.
- You will be charged \$5 for the replacement card. This fee is for the card itself, and doesn't go toward paying fares.

Accessibility of PATCO trains and stations

- PATCO's fare collection system includes wide ADA-compliant fare gates at every station.
- Service animals trained to assist the disabled are permitted on PATCO.

Note: PATCO is unable to provide physical assistance. All customers must be able to negotiate all parts of the PATCO system (including stairways and escalators) by themselves or with self-provided assistance.

FAQs

- **May I share my RFP FREEDOM Card?**
No, it is non-transferable and has your photo on it. If you let someone else use your card, you will be disqualified from the program.
- **Will my RFP FREEDOM Card expire?**
Yes, the card is only good for five years. After five years, you must reapply to get a replacement card.
- **Do I have to show my RFP FREEDOM Card to a PATCO employee in order to use it?**
Most of the time you'll just use your card at the automated fare gate to enter and exit the system, but if a PATCO employee asks to see the card, you must show it to that employee. This is to ensure that only authorized RFP customers use RFP FREEDOM Cards.

For more information

Call (877) 373-6777 Monday-Friday, 7 a.m.-7 p.m., or visit us online at www.ridepatco.org or www.patcofreedomcard.org.

You can sign up for email notifications regarding PATCO service at www.ridepatco.org.



PATCO

STEWARDSHIP. SERVICE. COMMUNITY.

Reduced Fare Program Application

The following are eligible for PATCO's Reduced Fare Program (RFP)

- Seniors:** Customers 65 years of age or older. Eligible customers may apply during the month of their 65th birthday or any time after that. Applicants must provide proof of age (driver's license or other official document) to complete their applications.
- Medicare card holders:** Customers with a Medicare card are eligible. Applicants must show their Medicare card to complete their applications.
- People with disabilities who do not have Medicare cards:** Those people with permanent or temporary disabilities that impair their ability to use public transportation may be eligible. RFP eligibility status may be limited by the nature and type of disability.

Applicants must provide a certificate, signed by a currently licensed, practicing physician, that describes and certifies the degree of disability that significantly impairs the applicant's ability to use public mass transit. A doctor's certificate is not required if the applicant has a Medicare card.

PATCO reserves the right to require the applicant to provide further proof of eligibility (e.g., proof of identity). Our privacy policy is available at www.ridepatco.org.

Section A. Applicant Information & FREEDOM Card Registration (Required)

Please type or print clearly.

First name: _____ MI: _____ Last name: _____

Address: _____

City: _____ State: _____ ZIP code: _____

Phone 1: _____ Home Work Cell

Phone 2 (optional): _____ Home Work Cell

Email address (optional): _____

Create a security question: _____

Examples: What street did you grow up on? What was your high school's mascot? etc.

Answer to the security question: _____

Examples: Greenwood Avenue; Tiger; etc.

I have read the information on this application and the terms and conditions provided, either in print or online at www.ridepatco.org

Signature: _____ Date: _____

Application continued on back...

Section B. Applicants without a Medicare Card who are 64 years of age or younger

THIS SECTION IS TO BE COMPLETED ONLY BY THE LICENSED PHYSICIAN OF AN APPLICANT WITH A QUALIFYING DISABILITY WHO DOES NOT HAVE A MEDICARE CARD. To qualify, the applicant's disability must significantly impair his or her ability to use public mass transit.

Name of physician: _____

Address: _____

City: _____ State: _____ Zip Code: _____

Licensing identification: _____ Phone: _____

Description of applicant's disability: _____

Anticipated duration of disability: _____

Physician signature: _____ Date: _____

Section C. FREEDOM Card autoload enrollment (optional)

PATCO will charge your credit card the appropriate amount incurred under the terms of this agreement. Such charges will continue until the account is terminated or closed or this authorization is revoked in writing. Written authorization must be supplied in writing at least ten days before account deactivation. (Exception: If the applicant has an online account, the applicant may request a temporary deactivation that will last until the card is used again.) Upon receipt of the written authorization to terminate an account, PATCO will discontinue charging the associated credit card. Users may also call the FREEDOM Service Center (877-373-6777, Monday-Friday, 7 a.m.-7 p.m.) to terminate an account. Users are required to supply current/updated credit card information.

YES! Please use my credit card to automatically replenish my FREEDOM Card when my balance falls to \$5 or less.

BILLING INFORMATION

Credit card type: MasterCard® Visa® American Express®

Credit Card#: Expiration Date: /

Replenishment Amount: \$30 \$50 \$75 \$100 Other (\$30 minimum): _____

Cardholder name: _____

Billing address: _____

City: _____ State: _____ ZIP code: _____

I authorize payment as selected, and certify that all information contained in the application is true and accurate.

Cardholder signature: _____ Date: _____

PATCO USE ONLY: TO BE COMPLETED BY PATCO upon presentation of proof of eligibility by those applicants who qualify because of age or Medicare status. Check box(es) only. Do not record numbers.

Driver's License Photo Identification Card (Issued by MVC/DMV) Medicare Card

Birth Certificate Passport Military ID Other ID: _____

Freedom Card#:

Employee: _____ Date: _____